

SSI Dane County Managed Care Advisory Committee
Minutes
2/25/05

Attendance:

Todd Costello, Community Living Alliance, Inc.
Tim Otis, Mental Health Center of Dane County, (MHCDC)
Dan Lowndes, CLA
Owen McCuster, CLA
Mary Lu Anderson (EDS)
Ruthanne Landsness, APS
Fran Genter, Dane Co. DHS
William Greer, MHCDC
David Sievert, CLA/TMG
Bonnie Morely, CLA
Michael Fox, DHFS/BMHCP
Angie Dombrowicki, DHFS/BMHCP
Joyce Allen, DHFS/BMHSA
Mary Laughlin, DHFS/BMHCP
Peg Algar, DHFS/BMHCP

I. Review of the Minutes from Last Meeting

No comments were made on the minutes. They were accepted into the record and will be posted on the web page, along with other documents from our committee work. The web page address is: <http://dhfs.wisconsin.gov/medicaid7/index.htm#medicaid>

II. Review of the Advisory Committee Issue Log--Peg Algar

- An internal meeting with CLA was held to discuss encounter data issues. Department requirements were discussed and CLA is working on meeting those requirements for the new program.
- Informing materials are being created for the Dane Co. SSI Managed Care Program and are addressed in these minutes.
- A draft timeline for Phase I has been developed. Implementation of the Dane program is scheduled to begin on July 1, 2005 with a modest ramp-up of 25 enrollees per month to start out with. (503-C1 Status Certification is going forward and the CLA may do a business plan for SSI shortly thereafter with an implementation target of July.)
- The scope of services to be covered for the Dane program will be the same as the iCare and Milwaukee programs with the addition of CSP and TCM services. Crisis services will not be covered under the capitation rate.

- The Medicaid Waiver Application is finished except for the cost-effectiveness portion. CLA has just provided the ramp-up schedule and additional information about including the elderly population in the program to the Department. As soon as this information is incorporated into the cost-effectiveness portion of the application and the application is reviewed by the Ho Chunk Nation representative, it will be submitted to CMS.
- Automated Health Systems Incorporated will be utilized as an enrollment broker for the Dane program. Specifications for a cost estimate are currently being developed and will be submitted to the entity as soon as possible.
- A decision to identify the MR population and exclude them from the mailing list and paid claims was made. Any Dane County Medicaid eligible person who is identified as having a diagnosis of mental retardation within the past six years will be excluded from the enrollment material mailing list.
- The QA workgroup has made progress in prioritizing the list of quality indicators for the Dane Co. program. The last meeting was used to rank the indicators in terms of low, medium, or high priority. The results will be tabulated and the workgroup will make some decisions regarding choosing a manageable number of indicators for the program.
- It was determined that the MCO will indeed need a separate provider number for the SSI MC program.

III. Review of Draft Enrollment Materials—Michael Fox

- Milwaukee enrollment materials that were edited for the Dane Co. program were presented as a starting point for discussion.
- The comment was made that it is very difficult to get pictures/graphics approved by the Department, so if the picture were to be changed, we need to start working on that soon.
- CLA suggested that the enrollment materials language be more colloquial and that the program has a name so that it not just appears to be a generic “HMO”.
- It was suggested that the information be organized differently and that the information about the ability for enrollees to opt out needs to be clearer. It was also suggested that there needs to be an invitation feel to it.
- It was decided that an electronic copy would be sent to Dave Siebert (CLA) and to William Greer (MHCDC) so that they may work on it. They may also collaborate on a brochure that may be used as an insert.

- There will not be a section on Medicare Part B (the dual eligible issue) in this informing booklet. This issue will be covered in the next informing materials.
- It was determined that approximately 6-8 weeks is needed for production of the enrollment materials, so we need to be efficient in the design of the brochure/booklet.

IV. Milwaukee County SSI MC Public Information Meeting—Peg Algar

- A public information meeting for the Milwaukee program was held in the Wilson Park Senior Center Main Hall in Milwaukee on February 17, 2005. It was very well attended by potential enrollees, advocates and other interested parties.
- Angie Dombrowicki gave an overview of managed care; the features of the Milwaukee program and the reasons one might enroll in managed care.
- Automated Health Systems Incorporated gave an overview of how people will be enrolled and when a decision will need to be made about choosing an MCO.
- As Milwaukee has four MCOs to choose from, they all gave short presentations on their organizations.
- A question and answer session was held. Spanish and deaf interpreters were provided. Many questions were asked and it became apparent that outreach will be critical to the success of the program.
- It was suggested that perhaps CLA should provide provider and county staff trainings so they can do outreach to enrollees.

V. Overview on Disenrollment—Mary Lu Anderson (EDS)

Disenrollments Due to Exemptions

- Continuity of Care—A continuity of care exemption can be requested only by a casehead (parent or guardian of an adult). It is a delay in enrollment until treatment is finished. Long term conditions do not qualify for continuity of care exemptions. This is only for people newly enrolled in a program. If the new doctor changes medication, the enrollee may keep old regime for the first 60 days and either go back to fee-for-service or switch to new doctor's prescription.
- High Risk Pregnancy—An exemption may be requested for a newly enrolled person or someone about to be enrolled who has already started prenatal care with a provider not in the MCO.
- Third Trimester—Enrollees who are in their third trimester of pregnancy when they are expected to enter the MCO may be eligible for disenrollment. They must be receiving care from a provider who is not in the provider network of the MCO.

- Ninth Month Pregnancy Disenrollment—Enrollees who deliver or are expected to deliver the first month they are assigned to an MCO may be eligible for disenrollment. They must be receiving care from a provider who is not in the provider network of the MCO. Disenrollment requests can be made by the MCO, a provider, or the recipient. Requests for ninth month pregnancy disenrollments should be directed to the Department’s assigned CMO Contract Monitor.
- Nurse Midwife Exemption—MA now pays for home deliveries attended by an MA certified RN Nurse Midwife. In the current managed care program, a member who is involved with a nurse midwife can call EDS with her due date, the name of her nurse midwife, and she will get an exemption until 60 days after her due date. EDS checks to make sure the nurse midwife is MA certified and grants the exemption over the phone. There is no paperwork required.
- AIDS or HIV+ Exemption—A patient can request exemption when they have received an AIDS or HIV + diagnosis.
- Transplants—Other than kidney and cornea, transplants are exempted from the first of the month from when the transplant occurs—exempted permanently from the MCO.
- Just Cause—If the MCO is not able to provide care to the enrollee because of reasons such as non-compliance, aggression or an inability to locate the member, the MCO can apply for a just cause exemption. The MCO must document why the exemption is needed.

Regarding “Just Cause” and the mentally ill population, EDS would want to work with all the different parties involved to try to resolve the situation without having to disenroll the member if possible.

- The Department will be generating a monthly report that tracks dropouts from the Dane program and reasons for the disenrollments. This data will be linked to diagnosis and CDPS scores.

VI. Next Steps and Adjourn

The next Advisory Committee Meeting is scheduled for:

**April 1, 2005
9:00 am – 12:00 pm
Conference Room 751
1 W. Wilson Street**